

General Conditions of Sale for “de Verandering” and “The Change”.

Note: All purchases at anneveldman.nl are governed by Distance Contracts Law. This law takes precedence over the conditions below.

Article 1. Applicability

1.1 These general conditions of sale are solely applicable to the sale of the books called “de Verandering”, ISBN number: 90-808750-1-5 and “The Change”, ISBN numbers: -10: 90-808750-2-3 and -13: 978-90-808750-2-9, both written by Anne Veldman. These conditions have been lodged with the Chamber of Commerce in Middelburg, the Netherlands, under nr. 20136622.

1.2 Placing an order implies accepting the applicability of these conditions.

Article 2. Price and Payment

2.1 The advertised price for the book is in euros, including VAT and excluding shipping costs.

2.2 Payment should take place in full, without any discounts or other forms of compensation, within eight days of the date of invoice when purchased from the Netherlands or Belgium. In all other countries payment should take place by credit cards.

2.3 All forms of payment are indicated in the course of placing the order.

Article 3. Shipping and Delivery

3.1 Both books shall be dispatched by return of post upon receipt of your order. We cannot vouch for the speed of the national and international postal companies.

3.2 Delivery takes place the moment you (or your representative) receive the book.

Article 4. Claims /Liability

4.1 Should the delivered book show any faults or damage, you are to inform us by return post via Verzendbureau de Verandering / The Change, Ravestraat 5, 4301 BB Zierikzee, The Netherlands, or via www.anneveldman.com.

4.2 Should it be sufficiently proven that the book does not meet the terms of agreement you shall, upon return of the book, receive a new copy of the ordered book.

4.2 Should you not wish to keep the book you have the right to return the book within 7 working-days of delivery and to cancel the agreement, after which the money you paid shall be reimbursed within 30 days, on condition that the packaging of the book, as well as the book itself, is undamaged. Returning the book is at your own expense.

Article 5. Orders / Communication

5.1 We shall not be held responsible for any misunderstanding, mutilation, delay or faulty placement of an order as a result of the use of internet, unless wilful neglect, fault or intent on our part is proven to be at the base of the problem.

Article 6. Miscellaneous

6.1 If you inform us in writing of an address, we have a legal obligation to deliver the order to that address, unless you inform us in writing of a different address the order should be sent to.

6.2 Should one or more terms of these general conditions be in violation of any applicable legal regulation, the term in question shall become null and void, and we shall replace it by a new, similar term in keeping with the legal regulations.

6.3 We are authorised to use third parties in the execution of your order.

Article 7. Applicable law and competent judge.

7.1 The rights, obligations and orders governed by these conditions, as well as the conditions themselves, are subject solely to Dutch law.

7.2 Any disputes between parties shall be brought exclusively before a relevant competent judge in The Netherlands.

Service Adress:

Anne Veldman
de Verandering / The Change
c/o Ravestraat 5
4301 BB Zierikzee
The Netherlands
www.anneveldman.com

Chamber of Commerce registration number 20136622
VAT-number 0745.78.B.01

Thank you for ordering!
May you enjoy this book.
Anne Veldman

